

A photograph of a Black male doctor wearing a white lab coat, a white face mask, and a stethoscope. He is looking down at a tablet computer he is holding in his left hand. The tablet displays a chest X-ray image. The background is a bright, slightly blurred hospital setting. On the right side of the image, there is a vertical orange bar and the text '2021 Impact Report' in a large, bold, dark blue font. Below this, the text 'Care Reimagined' is written in a smaller, grey font. At the bottom of the image, there is a dark blue banner containing the HCA Healthcare logo and the text 'West Florida Division'.

2021 Impact Report

Care Reimagined

HCA 
HealthcareSM

West Florida
Division

Eli McCoy's story starts with experiencing symptoms on and off that he neglected and little did he know, his body was fighting liver and kidney failure along with a viral infection. After an ER visit, he was sent to Largo Medical Center for a Left Ventricular Assist Device (LVAD) and shortly thereafter a heart transplant. He said on one occasion after receiving his LVAD, he remembers being 'close to going' with the team surrounding him. He said that this team he just met made him feel like they weren't strangers. He explained that the way they depicted a sense of calmness, confidence and laughter, making jokes to keep him at ease, let him know that they weren't going to give up on him.

He now has this new outlook on life – one with a clear understanding that he is meant to live a full, happy life.



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A Message From The President: A Year Of Resilience



It has been a year unlike any other, and I could not be prouder of the commitment, dedication, and resiliency our caregivers have shown across the West Florida Division. From the moment we received confirmation that we had the first hospitalized COVID-19 patient in the state on February 29, 2020 at Doctors Hospital of Sarasota, our focus and our message have been clear: our priority is the safety of our caregivers. We know that our ability to provide care for the communities we serve and uphold our mission is through our caregivers.

With the support and resources of HCA Healthcare's Emergency Operations Center team, which was already engaged with assisting our California hospitals in treating the nation's first COVID-19 patients, we responded quickly and effectively with no spread of COVID-19 to the 70 plus caregivers involved in the first patient's care. From that point on, the pandemic took front and center stage. By the end of the year, HCA Healthcare had treated more suspected and positive COVID-19 cases than any other health system in the United States.

We successfully cared for communities along Florida's west coast by being there for our patients, protecting our caregivers, both physically and financially by living up to our promise not to lay off or furlough, and by working with other organizations and healthcare systems to improve care beyond our organization. The end of the year brought hope in the form of vaccines and we are continuing our efforts to educate and promote health practices that will ultimately end this pandemic.

As you read our community impact report, I hope you appreciate the amazing commitment and tremendous sacrifice of our caregivers, who worked together to keep us safe. Our teams make a difference by providing compassionate care to those we are privileged to serve.

**Above all
else, we are
committed to
the care and
improvement
of human life.**

Ravi Chari, MD

President & Chief Executive Officer
HCA Healthcare West Florida



Tim Burroughs
Chief Administrative
Officer



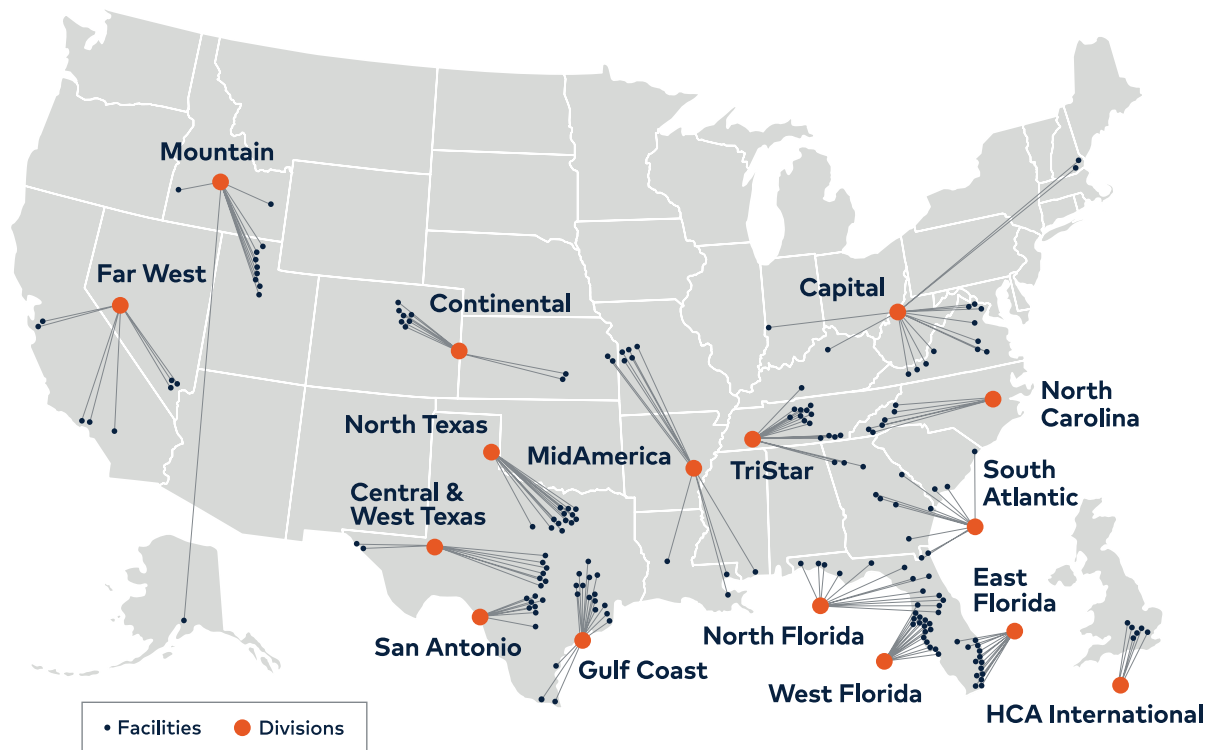
Phil Baker
Chief Financial
Officer



**Sebastian Strom,
MD, MBA, FACHE**
Chief Medical Officer



**Leanne Salazar,
DNP, ARNP**
Chief Nurse Executive



Connecting Patients to Care

We are proud to be a part of **HCA Healthcare**, a collaborative healthcare network comprised of more than 2,000 sites of care including 185 hospitals, urgent care facilities, physician offices, and other care sites located in 20 states and the United Kingdom. Our caregivers' sense of purpose and skill drive our commitment to delivering excellence through effective, evidence-based, innovative and patient-centered care.

Ensuring Convenience and Access

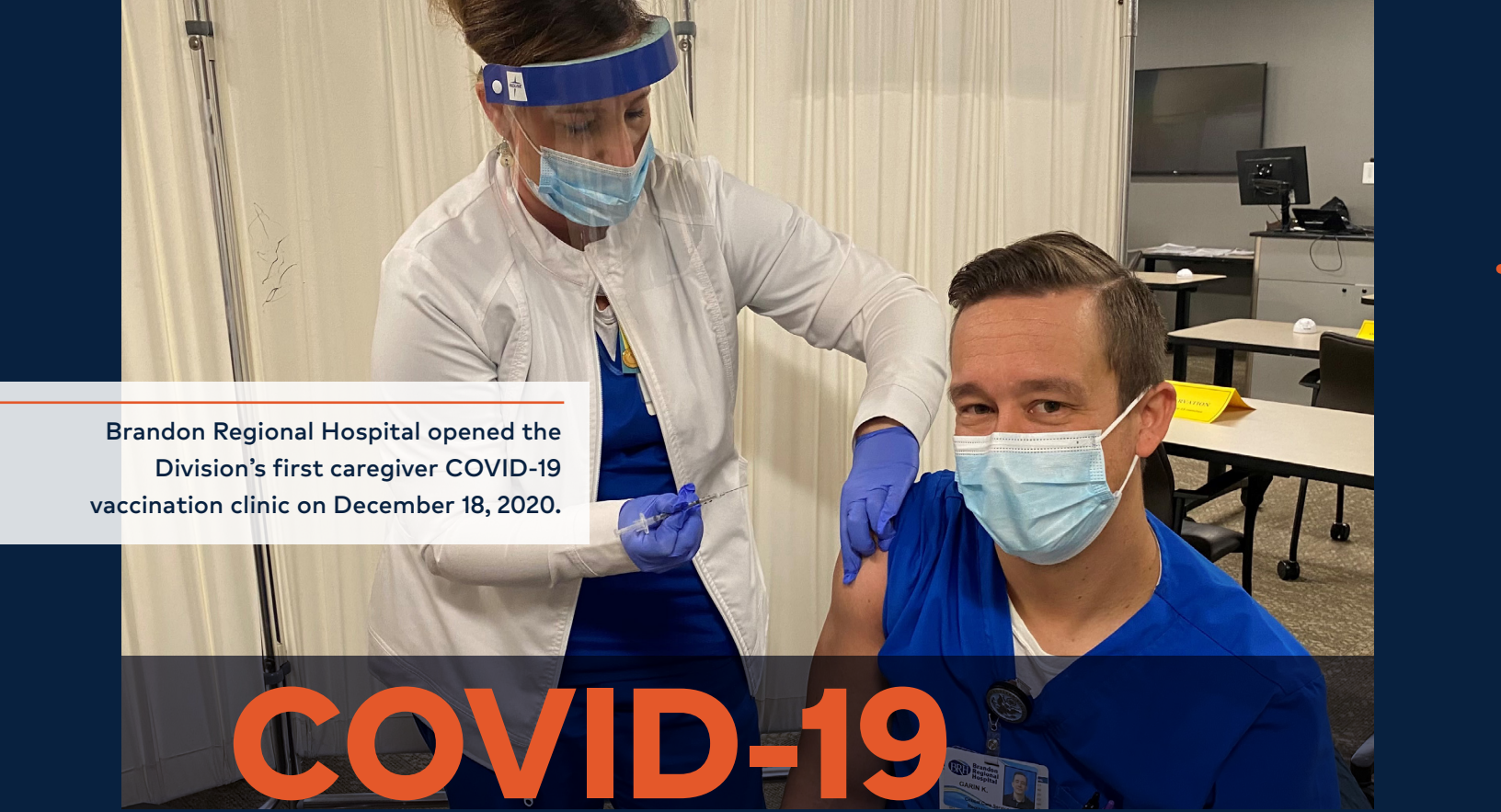
In addition to our physical locations, we offer a number of options to connect patients with caregivers, information and resources related to their care.

MyHealthOne provides patients instant access to their health information through a secure portal. Here patients can access their medical records, see lab results, make appointments and more 24 hours a day on any device.

Consult-A-Nurse® at 1-877-442-2362 is our free health information and physician referral line. The service connects the community to classes, hospital services, events and physicians. Members of the community can also speak to a registered nurse to receive guidance and health information.

Nurse Navigators are an ongoing source of support for patients navigating their treatment across disciplines, coordinating office visits to streamline care delivery and communication.

Telehealth expanded substantially during the pandemic, connecting patients with providers. Follow-up calls, text messaging, and online scheduling are other ways in which we connect with patients. Additionally, all of our facilities actively engage on social media platforms.



Brandon Regional Hospital opened the Division's first caregiver COVID-19 vaccination clinic on December 18, 2020.

COVID-19 Response

HCA Healthcare's ongoing response to COVID-19 is possible because of the unwavering commitment and tremendous sacrifice of our more than 275,000 colleagues. We are proud of the steps we have taken to help keep our colleagues, patients and communities safe.

Throughout the crisis, we used the following five guiding principals as a framework for decision making and actions, and they will continue to guide us into the future:

- 1 — Protect our colleagues and physicians.
- 2 — Be there for patients.
- 3 — Partner with others.
- 4 — Be a resource for communities and government.
- 5 — Accelerate the organization through the crisis.

By The Numbers

122,000

COVID-19 inpatients cared for in HCA Healthcare facilities in 2020.

More than any other healthcare system in the U.S.

1.2 billion

Pieces of PPE distributed to colleagues in 2020.

Increased PPE spend by 181% from 2019 to help protect caregivers today and in the future.

~\$6B

Total CARES Act funds returned or repaid early by HCA Healthcare.

\$10.6 million

In assistance provided to nearly 5,000 HCA Healthcare colleagues through our HCA Healthcare Hope Fund in 2020. More than \$3 million of this total was distributed to nearly 2,000 colleagues to help with the loss of household income, childcare costs, or other unexpected financial challenges related to the COVID-19 pandemic.



HCA Healthcare CEO Sam Hazen (left) looks on as West Florida Division President Ravi Chari receives a temperature check at Medical Center of Trinity. Our hospitals were the first in the area to require universal masking and temperature checks prior to entering our facilities.

During the peak of the COVID-19 pandemic, Ginger Mace started having chest pains. Ginger was reluctant to go the ER, but knew she had to get emergency help. She chose Doctors Hospital of Sarasota. She credits the team in the ER and Cath Lab for saving her life and connecting her to the heart surgery team at Largo Medical Center to complete the journey. Today Ginger is back to work and the things she loves – exercising and enjoying time with her grandchildren.



Dedicated To Giving People A Healthier Tomorrow

At HCA Healthcare West Florida Division, we live our mission each day, connecting our patients to care across the west coast of Florida and the nation. Protecting and supporting our caregivers and physicians is our top priority, which in turn provides a safe environment for our patients, visitors, and the community.

Throughout the pandemic, we were there caring for our community including:



1,530,000
Patient Encounters



17,394
COVID-19 Positive
Patients Treated



601,712
Emergency
Department Visits



6,553
Deliveries

Making A Difference

Along Florida's West Coast

Our comprehensive network along Florida's West Coast includes more than 22,000 caregivers who are committed to providing compassionate care to those we are privileged to serve and includes:



H Hospital Locations

CITRUS/HERNANDO/PASCO COUNTIES

Citrus Memorial Hospital
Medical Center of Trinity & Behavioral Health Center
Oak Hill Hospital
Regional Medical Center
Bayonet Point

PINELLAS COUNTY

Largo Medical Center & Indian Rocks Road Campus
Northside Hospital
Palms of Pasadena Hospital
St. Petersburg General Hospital

MANATEE/SARASOTA/CHARLOTTE COUNTIES

Blake Medical Center
Doctors Hospital of Sarasota
Englewood Community Hospital
Fawcett Memorial Hospital

HILLSBOROUGH COUNTY

Brandon Regional Hospital
Memorial Hospital of Tampa & Tampa Community Hospital
South Bay Hospital

E Freestanding ERs

- 1 ER 24/7[®] in Citrus Park
- 2 ER 24/7[®] in Clearwater
- 3 ER 24/7[®] in Lakeland
- 4 ER 24/7[®] in Lakewood Ranch
- 5 ER 24/7[®] in Lutz
- 6 ER 24/7[®] in Palm Harbor
- 7 ER 24/7[®] in Plant City
- 8 ER 24/7[®] in Riverview
- 9 ER 24/7[®] in Temple Terrace
- 10 ER 24/7[®] in Wesley Chapel

S Surgery Centers

- 1 All Saints Surgery Center
- 2 Ambulatory Surgery Center
- 3 Bayonet Point Surgery & Endoscopy Center
- 4 Belleair Surgery Center
- 5 Brandon Surgery Center
- 6 Countryside Surgery Center
- 7 Doctors Same Day Surgery Center
- 8 Gulf Coast Surgery Center
- 9 Gulf Pointe Surgery Center
- 10 New Port Richey Surgery Center at Trinity
- 11 Riverwalk Surgery Center
- 12 Surgery Center at St. Andrews
- 13 Tampa Eye & Specialty Surgery Center





Being There For Our Patients

**Thank you for
helping us to
care for more
than 17,394
COVID-19
positive patients
in 2020.**

Our Physicians

The pandemic created an environment where traditional thinking was questioned while it also showed us the amazing results of a world working together to create a vaccine.

We are so grateful for our physicians who throughout this pandemic worked with us to improve the care of COVID-19 patients, maintain the highest safety standards to keep our caregivers, patients and communities safe, and who never left the side of their patients, whether in the hospital or through their private practices. Their commitment to the practice of medicine and the personal sacrifices they made resulted in an outpouring of community support for our Healthcare Heroes and has inspired many to consider a career in medicine.

Moving Forward

HCA Healthcare was founded by two physicians and a businessman who knew that medicine moves forward when the patient is the focus. We remain committed to recruiting and partnering with physicians and physician groups who share our passion and commitment to improving lives of the communities we serve along Florida's west coast.

Graduate Medical Education

The physician shortage continues and as the largest sponsor of graduate medical education programs in the United States, HCA Healthcare is committed to addressing this significant workforce challenge.

Locally, 9 of our 15 hospitals are teaching hospitals attracting a new generation of physicians to our state. The HCA Healthcare – USF Morsani College of Medicine GME program has 800 residents and fellows participating for the 2020-2021 academic year in a wide range of needed specialty areas including addiction medicine, anesthesia, cardiovascular disease, emergency medicine, endocrinology, psychiatry, infectious disease, internal medicine, obstetrics and gynecology, orthopedic surgery, general surgery, family medicine, and many more.

A Special Year of the Nurse

2020 was deemed “Year of the Nurse and the Midwife” by the World Health Organization. These extraordinary individuals are vital frontline workers, displaying courage, compassion and commitment to our patients every day.

Despite the added challenges of COVID-19, nurses have consistently shown their resiliency and willingness to go above and beyond for our patients and each other. Our 5,700+ nurses make a difference in the lives of our patients and have been recognized by communities and organizations along the west coast.

Helping Nurses Find a Career Path

We know that nursing is the differentiator at our hospitals and we invest heavily to support career growth and development. We have agreements in place with many nursing schools including a partnership with Galen College of Nursing, which has a campus at Northside Hospital. We opened a \$2 million Center for Clinical Advancement in Brandon where nurses can train in a state-of-the-art center. Nurses are encouraged to earn advance certifications and degrees throughout their career.

From paid Nurse Extern opportunities to the StaRN and HCA Nurse Residency programs, we bridge the gap between nursing school and the career journey. Our hospitals offer a full range of specialty training options in these services including Burn Care, Complex Cardiac, Comprehensive Stroke, Labor & Delivery, Mother-Baby, NICU, Pediatrics, Plastic and Reconstructive Surgery, and Transplant.





When the COVID-19 pandemic hit, Citrus Memorial Hospital’s ER team was faced with the same challenge as hospitals across the nation: how to convince the community that the facility was open and safe to provide emergency treatment when the clock is ticking. Enter Healthcare Heroes Tara Goodloe, RN, Ashley Petrie, RN, and Tiffany Thomason, RN. The trio of ER nurses who were due to deliver at the end of 2020 wanted to assure patients that if the ER was safe for expecting moms, it was safe for heart and stroke emergencies, as well. They participated in a months-long campaign to spread awareness that the ER was a safe place to seek care.



TAMPA BAY
SUPER BOWL LV

CHIEFS vs BUCCANEERS

SUPER BOWL LV

SUPER BOWL LV
TAMPA BAY

NEED ASSISTANCE? TEXT SBLV TO 69050 WITH YOUR LOCATION OR CALL 813-350-6501

SUPER BOWL LV

SUPER BOWL LV

I GOT VACCINATED



Caring for Our Communities and Partnering with Others

HCA Healthcare West Florida caregivers are driven by our mission to care for and improve human life. That mission extends outside the walls of our facilities and into our communities. Whether it's through volunteering our time, making charitable donations or partnering with other organizations, we are committed to improving more lives in more ways.

Vaccinated nurses from Northside Hospital were among the HCA Healthcare caregivers in Pinellas, Hillsborough, and Pasco counties honored as community Healthcare Heroes at Super Bowl LV.



Giving and Volunteering

While giving back and volunteering might have looked a little different in 2020, our caregiver's commitment to caring for our communities never wavered.

3,860

Volunteer
Hours

\$639,400

Caregiver Giving with
HCA Healthcare Matching

245

Charitable Organizations
Supported Through
Donations and Volunteering

Community Partnerships

Collaboration results in superior quality of care and healthier tomorrows for patients, caregivers and communities. HCA Healthcare West Florida maintained longstanding partnerships, including our work with the American Heart Association, while establishing new connections to increase our positive impact during the COVID-19 pandemic. One area of particular focus has been in addressing the growing needs for behavioral health services. We are proud to partner with a wide range of community health providers, employers, law enforcement, schools and businesses in founding **Tampa Bay Thrives**, to address depression, anxiety and substance use disorders in Tampa Bay.

Economic Impact In Our Communities

At the beginning of the COVID-19 pandemic, HCA Healthcare pledged to keep colleagues safe and employed, while still protecting the organization, in order to maintain the ability to serve our communities today and well into the future.

HCA Healthcare West Florida is proud to serve our communities along Florida's west coast and we are committed to investing in them for years to come. We did this in 2020 with:



\$2.4 billion
in Total Economic Contribution



\$1.3 billion
in Salary, Wages and Benefits



22,000+
Caregivers



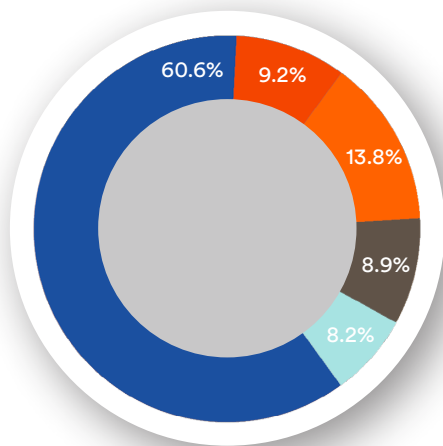
\$201 million
Capital Invested



\$218 million
in Federal, State and Local Taxes Paid



\$224 million
provided in Uncompensated Care in 2020



- Total Salaries, Contract Labor and Benefits: 60.6%
- Cost of Charity and Uncompensated Care: 9.2%
- Local Vendor Support: 13.8%
- Total Taxes: 8.9%
- Capital Investment: 8.2%

(1) 5 year annual average
FY 2020 statistics

Our Specialized Services

Helping Patients, Always

HCA Healthcare West Florida is a comprehensive connected healthcare system dedicated to getting patients the care they need, quickly and conveniently. We are committed to giving our patients a voice and the confidence they need to recover with great nursing care, the latest technology, education and support.

Raising the Bar

Our patients are the focus of everything we do, and it is always rewarding to receive recognition from industry leaders for our achievements. We are excited to have seven of our hospitals earning the 'A' Leapfrog Safety Grade and Doctors Hospital of Sarasota achieving five-star quality recognition from the Centers for Medicare and Medicaid Services. For the 11th time, HCA Healthcare has been named the Ethisphere's World's Most Ethical Companies, underscoring our commitment to creating an environment of trust and transparency for our patients, caregivers, and communities.



Care Like Family

Our physicians and caregivers have done an amazing job caring for 17,394 COVID-19 positive patients last year, while also implementing new and impactful programs including heart transplant, lung nodule, and endocrine surgery. At the same time, considerable resources have also been extended to expanding our comprehensive stroke network and mental health services.



Burn Care

Blake Medical Center is one of only six designated Burn Centers in Florida where patients needing this complex care receive the latest in surgical, inpatient, and outpatient treatments.

Cardiovascular & Heart Care Services

Our hospitals provide some of the most sophisticated life-saving cardiac services available including heart surgery, cardiac catheterization, EP, mitral clip, minimally invasive valve surgery, and heart transplantation. Our nurse navigators are available to assist patients and support them through their recovery.

Heart Failure Clinics

Staffed by a board-certified acute care nurse practitioner, these outpatient clinics can bridge the gap between hospital discharge and the patient's follow up appointment with their primary care physician or cardiologist. Rapid hospital follow-up, comprehensive heart failure education for the patient and family, medical therapy consistent with evidence-based practices and emergent intravenous diuretic therapy are available.

Endocrine Surgery Program

We offer one of the most comprehensive endocrine surgery programs in the nation for patients with adrenal, thyroid and parathyroid issues. Here the latest diagnostic and minimally invasive techniques are used to provide patients with the best possible outcomes. The first scarless thyroid surgery in Tampa was performed at Memorial Hospital of Tampa this year and construction is now underway for a new "hospital within at hospital" at Memorial's Tampa Community Hospital campus in Town 'n' Country.

Oncology Services

HCA's Sarah Cannon Cancer Research Institute is the largest sponsor of clinical trials in the country, providing our patients access to the latest treatment options, through our Oncology and Radiology specialists. Seven HCA Healthcare West Florida hospitals have cancer programs accredited by the American College of Surgeons Commission on Cancer.

Low Dose CT Lung Screening Program

Originally started at Medical Center of Trinity, this program has expanded to several hospitals to provide patients at-risk with early detection screenings and care management.

Mental Health Services

We are a leader in bringing needed mental health services to the communities we serve on Florida's west coast and across the state. From specialized ERs, inpatient units, senior programs, partial hospitalization, intensive outpatient programs, and electroconvulsive therapy, we recognize the importance of access to these services to a patient's overall health. Memorial Hospital of Tampa is now building what will become Hillsborough County's most comprehensive adult mental health center when completed at its Tampa Community Hospital campus.

Neurology & Stroke

We offer the largest stroke network along Florida's west coast with all 15 of our hospitals primary stroke centers, staffed and equipment to provide life-saving care. Five of our hospitals, including both of our trauma centers, are Comprehensive Stroke Centers, providing immediate access to neurointerventional services and supporting the needs of patients and communities where this level of care is not available. These hospitals are Blake Medical Center, Brandon Regional Hospital, Fawcett Memorial Hospital, Northside Hospital, and Regional Medical Center Bayonet Point.



It was a miracle according to Frank Morgillo's wife. She found him slumped over and called EMS. When the ambulance arrived, they told her we're taking him to Regional Medical Center Bayonet Point. There the team used the latest technology to remove a blood clot from his brain. She calls it a miracle – Frank says, "Thank you Bayonet Point – I love you all!"



“There are not enough words to thank the nurses. I don’t know where we would be without them. If this NICU wasn’t here, our daughter would be in Tampa and we wouldn’t be able to travel back and forth to Tampa to see her. They treated her with so much love, and treated us with respect, and we really appreciate them.”

– Oak Hill Hospital Mother

Obstetrics & Neonatal Intensive Care Services

Caring for families and welcoming new additions occurs at our five OB programs including Brandon Regional Hospital, Citrus Memorial Hospital, Medical Center of Trinity, Oak Hill Hospital, and St. Petersburg General Hospitals. This past year, Citrus was one of only 15 hospitals recognized by the Agency for Healthcare Administration for achieving the Healthy People 2020 goal of c-section rate of less than 23.9 percent for first-time mothers with low-risk pregnancies. Neonatal Intensive Care Unit (NICU) Level II services are offered at Brandon Regional Hospital, Medical Center of Trinity and Oak Hill Hospital.

Brandon completed the first phase of a major expansion of its Level III NICU in 2020 and in spite of the pandemic, our hospital made sure new mothers were attentively cared for during their hospital stay.

Pediatrics

Brandon Regional Hospital and Oak Hill Hospital provide a wide range of pediatric services including a separate pediatric emergency center and inpatient unit. Brandon’s program also includes a pediatric intensive care unit and a Level III NICU with a wide range of pediatric and pediatric surgical specialists supporting these advanced services.

Telemedicine

The pandemic’s impact on telemedicine was profound, pushing it into the spotlight as a resource for patients to connect to their physicians and other providers. In our hospitals, it allowed us to quickly connect to specialists. Tele-Burn, Tele-Neurology and Tele-Psychiatry enabled fast diagnosis and treatment of patients already in our emergency departments and we continue to expand and explore additional uses for the safety and convenience of our patients.

Transplant Services

Largo Medical Center's Transplant Center supports patients needing heart, kidney, and liver transplant services. It is one of only three heart transplant programs in HCA Healthcare and the only one outside of Texas. The hospital serves patients nationwide, providing compassionate care and support to patients and their families.

Left Ventricular Assist Device (LVAD) implants are also performed here and patients can continue to receive care through the highly regarded heart failure clinic.

Weight Loss Surgery

The spectrum of weight loss surgical options are available through our programs with strong support for the patient's needs during this journey by our clinical specialists. We hold a number of accreditations with programs now available at many of our hospitals. Palms of Pasadena Hospital was the first in the nation in 2020 to earn Triple Certification with its adolescent program in addition to adult metabolic and bariatric surgery services.

Women's Health

Recognizing the unique needs of women, our hospitals offer a wide range of services from the latest in digital mammography to minimally invasive and robotic gynecology surgery options.



It's not what Kimberly lost in weight that she is so appreciative for. It's what she gained in life thanks to taking charge of her health – with the support of Citrus Memorial Hospital's board certified bariatric surgeons, extensive resources, and a team of support. Today Kimberly is happy with how she looks and she feels.



Blake Medical Center's Surgical Healthcare Heroes take a photo on break during the pandemic, with many local restaurants and organizations saluting hospital caregiver's unwavering efforts throughout the pandemic to care for patients with meal donations and drive-by recognitions.





Our Hospitals

The HCA Healthcare West Florida network provides the most sophisticated and comprehensive array of services along Florida's west coast.

Learn more about our services and the positive impact we have on the communities we serve.



Blake Medical Center

2020 59th Street West, Bradenton, FL 34209 | (941) 792-6611

BlakeMedicalCenter.com

Blake Medical Center is a 383-bed, Joint Commission accredited, tertiary hospital providing award-winning care. Blake provides the community a verified Level II Trauma Center, the only Trauma Center in Manatee County. The hospital also provides one of only six burn centers in the state. Additionally, Blake offers ER 24/7®, certified Comprehensive Stroke Center, Joint Replacement and Spine Institute, Heart and Vascular Center, Center for Breast Health, Limb Saving Institute, Lung Care Center, premier neuroscience services, cancer care, inpatient and outpatient rehabilitation, physical therapy services, complex hand repair, and 24/7 hyperbaric medicine. Blake’s extensive range of surgical services includes metabolic and bariatric, microvascular, open heart, neurological, colorectal, urologic, and general surgery. Blake Medical Center’s Graduate Medical Education program includes a Transitional Year program as well as an Internal Medicine Residency program and is affiliated with the USF Morsani College of Medicine.



\$204+ million
Total Economic Contribution



\$126,589,048
Salary, Wages & Benefits



\$16,135,252
Taxes Paid



\$26,758,277
Cost of Charity & Uncompensated Care

76,784
Patients Treated

34,711
Emergency Visits

271
Active & Affiliated Physicians

1,471
Caregivers



Brandon Regional Hospital

119 Oakfield Drive, Brandon, FL 33511 | (813) 681-5551
 BrandonHospital.com

ER 24/7® in Lakeland | ER 24/7® in Plant City
 ER 24/7® in Riverview | ER 24/7® in Temple Terrace
 ER 24/7® in Wesley Chapel

Accredited by The Joint Commission, Brandon Regional Hospital is a 436-bed acute care facility that is nationally ranked nine consecutive times as a Top 100 Hospital by IBM Watson, a Top Teaching Hospital by The Leapfrog Group and five consecutive Leapfrog Group 'A's' for patient safety. The hospital offers a number of specialty services including the Heart & Vascular Center, Pediatric Center, Advanced Wound & Plastic Surgery Center, Comprehensive Metabolic & Bariatric Center of Excellence, and The Women's Center, which includes the Baby Suites and Level III neonatal intensive care unit. Additional Services include an Orthopedic Program, Comprehensive Hand Program, Comprehensive Stroke Center and Lymphedema Surgery. The hospital's ER is one of the busiest in the state, with adult and pediatric centers on its main campus and five additional free-standing emergency room locations throughout the community.



\$325+ million
 Total Economic Contribution



\$174,689,238
 Salary, Wages & Benefits



\$36,066,839
 Taxes Paid



\$35,706,804
 Cost of Charity & Uncompensated Care

164,250
 Patients Treated

116,944
 Emergency Visits

480
 Active & Affiliated Physicians

2,361
 Caregivers

2,883
 Births



Citrus Memorial Hospital

502 W. Highland Boulevard, Inverness, FL 34452 | (352) 726-1551

CitrusMH.com

Celebrating more than a 60 year history of healing, Citrus Memorial Hospital is the leading provider of healthcare in Citrus County and the surrounding area. The 204-bed acute care hospital offers services including ER 24/7, Heart and Vascular Center, Orthopedic and Spine Center of Excellence, and the Women and Baby Center. A range of minimally invasive and robotic surgeries are offered including bariatric, thoracic, colorectal, urologic, gynecological and general surgeries. Citrus Memorial also offers outpatient rehabilitation at the hospital and three off-campus locations as well as wound care and hyperbarics, behavioral health, diagnostic imaging including a breast imaging center of excellence, cardiopulmonary rehabilitation and laboratory services. The hospital's Graduate Medical Education program includes a Transitional Year program as well as an Internal Medicine Residency program affiliated with the USF Morsani College of Medicine.



\$141+ million
Total Economic Contribution



\$86,947,274
Salary, Wages & Benefits



\$11,185,634
Taxes Paid



\$11,412,451
Cost of Charity & Uncompensated Care

89,028
Patients Treated

36,315
Emergency Visits

598
Active & Affiliated Physicians

1,028
Caregivers

481
Births



Doctors Hospital of Sarasota

5731 Bee Ridge Road, Sarasota, FL 34233 | (941) 342-1100

Doctors Hospital of Sarasota ER 24/7® in Lakewood Ranch

Doctors Hospital of Sarasota is a 155-bed hospital that has been serving the healthcare needs of residents along the I-75 corridor in Sarasota and Manatee counties since 1967. Our team of highly skilled caregivers are committed to providing compassionate, personalized, and timely care. We offer a range of services including 24-hour emergency room care at our main campus and Doctors Hospital of Sarasota ER 24/7® in Lakewood Ranch, surgical services, robotic surgery, orthopedic surgery, cardiovascular services, and women's services. We are proud to have earned national recognition for quality and safety, including earning five-star quality from the Centers for Medicare and Medicaid Services (CMS) and earning an 'A' rating from the Leapfrog Group 14 times in a row. Doctors Hospital and Doctors Hospital of Sarasota ER 24/7® in Lakewood Ranch are accredited by the Joint Commission.



\$104+ million

Total Economic Contribution



\$59,425,630

Salary, Wages & Benefits



\$10,283,420

Taxes Paid



\$7,409,500

Cost of Charity & Uncompensated Care

60,282

Patients Treated

33,844

Emergency Visits

308

Active & Affiliated Physicians

765

Caregivers



Englewood Community Hospital

700 Medical Boulevard, Englewood, FL 34223

(941) 475-6571

EnglewoodCommunityHospital.com

Englewood Community Hospital is a 100-bed, acute care facility, offering a wide variety of healthcare services to Sarasota and Charlotte Counties. The Hospital is a Top 100 Hospital by IBM Watson. With the patient as our primary focus, we have been recognized for our efforts in the prevention and treatment of illnesses including heart disease, general surgery, emergency care, urology, orthopedics and spine. Our team of dedicated physicians, staff, and volunteers allows us to achieve our vision of being the provider of choice in the community we serve. We are proud to be recognized with Straight 'A's for Hospital Safety Grade by The Leapfrog Group 18 times in a row.



\$42+ million

Total Economic Contribution



\$28,318,984

Salary, Wages & Benefits



\$3,725,919

Taxes Paid



\$2,553,520

Cost of Charity & Uncompensated Care

37,876

Patients Treated

18,153

Emergency Visits

44

Active & Affiliated Physicians

336

Caregivers



Fawcett Memorial Hospital

21298 Olean Boulevard
 Port Charlotte, FL 33952 | (941) 629-1181
FawcettHospital.com

Fawcett Memorial Hospital is a 253-bed hospital that has been serving the healthcare needs of the community for 45 years. The hospital offers a range of services including ER 24/7®, orthopedic & spine, general surgery, comprehensive stroke, robotic surgery, cardiovascular services, urology, oncology, inpatient and outpatient rehabilitation, and wound care. Fawcett has earned local and national recognitions including the Healthgrades Patient Safety Excellence Award, putting the hospital in the top 10% in the nation for patient safety. The hospital has won the local Readers Choice Award for 'Best Hospital' and 'Best ER' for 16 years in a row. Fawcett Memorial Hospital is accredited by the Joint Commission.



\$133+ million
 Total Economic Contribution



\$82,479,963
 Salary, Wages & Benefits



\$10,406,482
 Taxes Paid



\$5,936,622
 Cost of Charity & Uncompensated Care

65,778
 Patients Treated

26,092
 Emergency Visits

179
 Active & Affiliated Physicians

967
 Caregivers



Largo Medical Center

201 14th Street SW, Largo, FL 34209 | (727) 588-5200

2025 Indian Rocks Road, Largo, Florida 33770

LargoMedical.com

ER 24/7® in Clearwater

Largo Medical Center is a 455-bed statutory teaching hospital serving Pinellas County from three campuses each with an ER 24/7®. The hospital offers a number of specialty services including a Breast Institute, Cardiovascular Services with Advanced Heart Failure Care including Left Ventricular Assist Device, Heart Transplant, Kidney and Liver Transplant, Hepatobiliary Care (kidney, liver, and gall bladder), Orthopedic/Total Joint Care, Spine, and Neurologic Care, Robotic Surgery, and Wound Care Services with Hyperbaric Medicine. Largo Medical Center's Graduate Medical Education Department offers 10 residency and fellowship programs which are accredited through ACGME. The hospital is the West Coast Academic Center for NOVA Southeastern University and is affiliated with the USF Morsani College of Medicine.



\$238+ million

Total Economic Contribution



\$142,776,072

Salary, Wages & Benefits



\$23,313,497

Taxes Paid



\$24,850,187

Cost of Charity & Uncompensated Care

88,916

Patients Treated

54,103

Emergency Visits

307

Active & Affiliated Physicians

1,683

Caregivers



Medical Center of Trinity

9330 State Road 54, Trinity, FL 34655 | (727) 834-4000

MedicalCenterTrinity.com

Behavioral Health Center

ER 24/7® in Citrus Park | ER 24/7® in Lutz

ER 24/7® in Palm Harbor

Medical Center of Trinity is a 340 bed, state-of-the-art, all-private room hospital (Main Campus) strategically located in the tri-county area of Pasco, Pinellas, and Hillsborough Counties. The hospital offers a variety of specialty services including minimally invasive surgical specialties, oncology, thoracic surgery, heart, vascular, thyroid surgery, adult and senior behavioral health, obstetrics including NICU and maternal fetal medicine. ER 24/7® free-standing emergency rooms in Citrus Park, Lutz, Palm Harbor, and Trinity provide convenient access to emergency services. We are proud to be recognized as an Advanced Certified Primary Stroke Center and earned The Joint Commission's Gold Seal of Approval® for Total Hips and Total Knees Certification. Medical Center of Trinity's oncology program is an Accredited Community Cancer Program by the Commission on Cancer of the American College of Surgeons and a Screening Center of Excellence for Lung Cancer and Care Continuum Center of Excellence for Lung Cancer by the GO2 Foundation.



\$194+ million

Total Economic Contribution



\$113,191,588

Salary, Wages & Benefits



\$13,692,555

Taxes Paid



\$21,542,082

Cost of Charity & Uncompensated Care

100,025

Patients Treated

64,515

Emergency Visits

168

Active & Affiliated Physicians

1,495

Caregivers

1,426

Births



Memorial Hospital of Tampa

2901 Swann Avenue, Tampa, FL 33609 | (813) 873-6400

MemorialHospitalTampa.com

**Tampa Community Hospital,
a campus of Memorial Hospital of Tampa**

Located in the heart of South Tampa, Memorial Hospital of Tampa is a full-service, acute care hospital focused on personalized care. Services include Bariatric (Weight Loss) Surgery, Endocrine Surgery, Minimally Invasive and Robotic Surgery, Orthopedic and Spine Care, Outpatient ECT (Electroconvulsive Therapy), Hyperbaric Wound Care, Cath Lab, and Advanced Cardiac Imaging. At the Town-n-Country campus, Tampa Community Hospital provides care focused on mental health services including Inpatient, Outpatient and Partial Stay and Inpatient and Outpatient Substance Abuse Care. Memorial Hospital of Tampa is proud to be recognized as best-in-class for Bariatric Surgery by achieving the nationally recognized Top 5% for bariatric surgery in 2021 by Healthgrades. The emergency department at both campuses operates 24/7 and the team takes great pride in providing personalized care. The outstanding caregivers and physicians are committed to the care and improvement of human life.



\$109+ million
Total Economic
Contribution



\$61,463,549
Salary, Wages & Benefits



\$9,042,240
Taxes Paid



\$12,577,359
Cost of Charity &
Uncompensated Care

50,525

Patients
Treated

27,619

Emergency
Visits

423

Active &
Affiliated
Physicians

862

Caregivers



Northside Hospital

6000 49th Street N, St. Petersburg, FL 33709 | (727) 521-4411

NorthsideHospital.com

Serving the community since 1976, Northside Hospital is a 288-bed hospital, offering a full range of services including comprehensive and interventional stroke care, preventative and corrective cardiac care, full-service orthopedic and spine treatment, an ER 24/7®, and general surgery. Northside Hospital was the first nationally recognized Comprehensive Stroke Center in Pinellas County and nationally recognized for quality and safety by earning an 'A' rating from the Leapfrog Group in Spring 2020 and Patient Safety Excellence Award from Healthgrades. Our employees voted us a Tampa Bay Times Top Workplace in 2020 for strong culture. Our technologically advanced hospital allows our highly skilled physicians and caregivers to serve our growing community. With campus-based specialized services, including the Tampa Bay Heart Institute and the Neuroscience Institute for Interventional Neuroradiology and Neurologic care, Northside Hospital continues to enhance and expand support programs to better the St. Petersburg community.



\$132+ million

Total Economic Contribution



\$85,857,672

Salary, Wages & Benefits



\$10,435,864

Taxes Paid



\$18,142,448

Cost of Charity & Uncompensated Care

42,627

Patients Treated

30,557

Emergency Visits

294

Active & Affiliated Physicians

1,000

Caregivers



Oak Hill Hospital

11375 Cortez Blvd /SR 50, Brooksville, FL 34613 | (352) 596-6632

OakHillHospital.com

Providing quality healthcare to Hernando and Citrus counties since 1984, Oak Hill Hospital is a 350-bed facility, providing a range of services to the community and is as the area's largest private employer. The facility offers Hernando County's only comprehensive cardiovascular program, including an arrhythmia center and open-heart surgery. The hospital provides other vital services through its Orthopedic & Spine Institute, Maternity Suites with NICU, Cancer Institute, Women's Imaging Center, Pediatric ER and adult Emergency Rooms, Pediatric Inpatient Care, and Outpatient Imaging with ExpressLab. Other services include hospitalists and 24/7 on-site critical care intensivists. The hospital is a Statutory Teaching Hospital, one of 34 designated by the State of Florida. As an accredited teaching hospital, Oak Hill Hospital is approved to train 163 residents through its Internal Medicine, Family Medicine, General Surgery (integrated), Emergency Medicine, Anesthesiology, and Podiatry Residency Programs, as well as its Transitional Year Internship and Geriatric Fellowship programs.



\$206+ million
Total Economic Contribution



\$130,680,410
Salary, Wages & Benefits



\$20,415,070
Taxes Paid



\$13,214,756
Cost of Charity & Uncompensated Care

83,231

Patients Treated

54,877

Emergency Visits

131

Active & Affiliated Physicians

1,696

Caregivers

1,388

Births



Palms of Pasadena Hospital

1501 Pasadena Avenue, St. Petersburg, FL 33707 | (727) 381-1000

PalmsPasadena.com

Located in a beautiful Pinellas County beach community, Palms of Pasadena Hospital has been serving residents and visitors for more than 50 years. The 307-bed facility is Joint Commission accredited and committed to providing high quality medical care in a friendly and compassionate environment. The hospital offers a full range of services including ER 24/7®, Primary Stroke Center, robotic and minimally invasive surgery, orthopedics, spine, and wound care. In 2021, Palms of Pasadena Hospital became the first in the nation to achieve Triple Certification from the American Society for Metabolic and Bariatric Surgery and Quality Improvement Program (MBSQIP) for patients seeking treatment for obesity and related services. The surgical weight loss program through Florida Bariatrics Center includes both adult and adolescent programs. The hospital's Comprehensive Rehabilitation Center offers a wide range of inpatient and outpatient services to assist patients with regaining strength, function and skills following surgery, injury or impairment.



\$65+ million

Total Economic Contribution



\$43,433,287

Salary, Wages & Benefits



\$4,202,147

Taxes Paid



\$6,253,757

Cost of Charity & Uncompensated Care

39,076

Patients Treated

13,296

Emergency Visits

115

Active & Affiliated Physicians

530

Caregivers



Regional Medical Center Bayonet Point

14000 Fivay Road, Hudson, Florida 34667
 (727) 819-2929
BayonetPointHospital.com

Regional Medical Center Bayonet Point has been serving the community for 40 years. We are a 290-bed acute care hospital located in Hudson with more than 300 physicians, 1,436 caregivers employees and 250 volunteers on our integrated healthcare delivery team. Our hospital is a Level II Trauma Center, a Comprehensive Stroke Center, Statutory Teaching Hospital and an accredited Community Cancer Program by the American College of Surgeons. Other specialty services provided include Heart and Vascular, Orthopedics, and Bariatrics. Our team of highly skilled healthcare professionals is committed to providing compassionate, personalized care with our reputation for innovation built on the foundation of excellence in patient care. Our quality achievements include being named among the top 5% in the nation for Patient Safety Award (2017- 2021) by Healthgrades.



\$194+ million
 Total Economic Contribution



\$113,603,297
 Salary, Wages & Benefits



\$21,683,198
 Taxes Paid



\$19,416,572
 Cost of Charity & Uncompensated Care

72,086
 Patients Treated

43,140
 Emergency Visits

349
 Active & Affiliated Physicians

1,436
 Caregivers



South Bay Hospital

4016 Sun City Center Boulevard, Sun City Center, FL 33573

(813) 634-3301

SouthBayHospital.com

A longstanding South Shore community leader, South Bay Hospital is committed to delivering exceptional care and services to Hillsborough and Manatee counties. Founded in 1982, the 138-bed community hospital has earned three consecutive Top Workplace in Tampa Bay honors from the Tampa Bay Times. The exceptional team provides nationally recognized services with specialty programs including a Certified Primary Stroke Center, Accredited Chest Pain Center with PCI, state-of-the art Breast Health Center with advanced 3D technology, minimally invasive and robotic surgery, and multidisciplinary Orthopedic Care with a customized boutique approach. South Bay Hospital is committed to providing the latest in medical services with an expert team of caregivers dedicated to creating an exceptional experience for every patient, every time.



\$58+ million

Total Economic Contribution



\$36,320,620

Salary, Wages & Benefits



\$3,521,652

Taxes Paid



\$4,872,987

Cost of Charity & Uncompensated Care

25,794

Patients Treated

19,505

Emergency Visits

49

Active & Affiliated Physicians

507

Caregivers



St. Petersburg General Hospital

6500 38th Ave. N, St. Petersburg, FL 33710
(727) 384-1414 | StPeteGeneral.com

St. Petersburg General Hospital is a Joint Commission accredited, full-service 215-bed acute care facility, providing comprehensive emergency care including the area's first seniors emergency service designed to meet the needs of the elderly. The hospital offers a wide range of diagnostic, medical, surgical and women's services, including obstetrics. The hospital is home to the Family Beginnings, where expectant parents find expert, patient-centered care with a wide range of resources to support mothers through their pregnancy and prepare them to care for their newborn. The hospital has been named an LGBTQ Leader since 2013, by the Healthcare Equality Index (HEI), for its equity and inclusion of LGBTQ patients, visitors and caregivers and is honored with the 2021 Best of St. Petersburg Award – Local Business Recognition. St Petersburg General Hospital is accredited as a Breast Center with Digital Imaging and Computer Aided Detection, accredited Lung Cancer Screening Center, Advanced Primary Stroke Center, Accredited Community Cancer Center (CoC), Center of Excellence in Robotic Surgery, and a GYN Robotic Surgery Epicenter.



\$87+ million
Total Economic Contribution



\$44,881,753
Salary, Wages & Benefits



\$6,005,959
Taxes Paid



\$12,189,339
Cost of Charity & Uncompensated Care

35,813
Patients Treated

28,041
Emergency Visits

270
Active & Affiliated Physicians

587
Caregivers

375
Births



A new four-legged, wet-nosed addition is greeting people at Doctors Hospital of Sarasota. "Buffy" is a 2-year-old, sweet-tempered, yellow Labrador retriever and a highly trained scent detection dog from Southeastern Guide Dogs. Buffy meets visitors as they enter the hospital and if she detects COVID-19, the visitor is asked to get additional testing. Testing can be done free of charge at the hospital or if visitors prefer, another location.

Fawcett Memorial Hospital's helipad allows faster access to emergency care for patients in surrounding communities who need access to comprehensive stroke, heart surgery and other critical services.



Blake Medical Center | Brandon Regional Hospital | Citrus Memorial Hospital | Doctors Hospital of Sarasota
Englewood Community Hospital | Fawcett Memorial Hospital | Largo Medical Center | Medical Center of Trinity
Memorial Hospital of Tampa | Northside Hospital | Oak Hill Hospital | Palms of Pasadena Hospital
Regional Medical Center Bayonet Point | South Bay Hospital | St. Petersburg General Hospital

HCA 
HealthcareSM

**West Florida
Division**

1-877-442-2362

HCAWestFlorida.com

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Tampa, Florida 33607